Summary Information:

<table>
<thead>
<tr>
<th>Position Title</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>9-1-1 GIS Data Analyst</td>
<td>512.459.4636</td>
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<tr>
<td>Email</td>
<td>Fax</td>
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<tr>
<td><a href="mailto:info@contactone.com">info@contactone.com</a></td>
<td>512.459.4635</td>
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<tr>
<td>Posting Date</td>
<td>Position Location</td>
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<tr>
<td>1/13/2006</td>
<td>Oklahoma City or vicinity</td>
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<tr>
<td>Salary Range</td>
<td>Travel</td>
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<tr>
<td>Based on experience</td>
<td>15 percent</td>
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Submit inquiries and resumes via email.

Job Description:

Contact One seeks a highly motivated individual to fill a vacancy for the position of 9-1-1 GIS Data Analyst. The selected individual will help Contact One continue to be a leader in Emergency 9-1-1 customer-focused GIS software and services. The position involves working with internal staff and various customers located across the United States. This selected person will provide GIS and 9-1-1 data development and maintenance. The job will also include performing analysis, occasional software testing, project implementation, customer support, and occasional technical writing. The position requires occasional and mostly infrequent travel to customer locations. The selected individual will have the ability to work under limited supervision with considerable latitude for the use of initiative and independent judgment. This person will also be expected to perform related work, as assigned. Contact One employee attributes include discipline, focused, methodical, accountable, diligent, systematic, consistent, responsible, and passion about the products and services directly related to the purpose of the company.

Overall Job Requirements:

- GIS data development and maintenance
- 9-1-1 data development and maintenance
- Address assignment
- Readdressing processing and management
- Highly technical capabilities

Technical Skills:

- Requires a thorough understanding of Geographic Information Systems (GIS) and GIS software use
- ESRI ArcMap 9.x
- Experience in 9-1-1, public safety operating environment, including dispatch functions and procedures a plus
- Strong awareness of target markets and product offerings
- Solid background in PC applications and networks
- Knowledge of computers, peripheral equipment, multimedia equipment and pertinent software applications

Non-technical Skills:

- Comprehensive knowledge of the company's services and software products
- Highly motivated, self-learning and disciplined individual
• Travel (15%) is required. Occasional weekends and overtime may be required in meeting schedules, proposal deadlines, etc.

Position Qualifications:
Candidates MUST have working experience in GIS software use and data development. Specifically, strong technical experience in using the ESRI software products ArcGIS/ArcView 9.x. The selected individual will have an ability to effectively communicate in written and verbal forms when providing accurate and complete information to supervisor and customers. Technical writing skills are included in this regard. Candidates should be able to use time efficiently. Since this individual will be working directly with our customers, the ability to deal tactfully and courteously with customers is required. Must be able to clearly define customer requests and work closely with supervisors and customers on application system changes/maintenance and corrections. Ability to work as part of a team. Aptitude to interpret and follow company policies and procedures. Capacity to develop and maintain effective peer relationships in a close environment. Possess strong problem solving competence and ability to work quickly and under pressure, if necessary.

Minimum of two years of GIS data development. Baccalaureate degree from an accredited four-year college is a plus. Prefer major course work in GIS, Computer Science, Data Processing, Business Computing or related field. Equivalent experience may be substituted on a year for year basis.

Working Conditions:
The company location is in Austin, Texas, at the address listed in the Summary Information above. Contact One will not pay for any necessary relocation costs. Most work will be performed in a professional setting at the company’s office in Austin, Texas; at an office in the Denver, Colorado region; at a home office; or at client locations. All necessary hardware and software is currently available, or will be made available to perform the job. Duties require the physical ability to operate personal computing equipment.

Selection Criteria:
The following criteria will be used in the selection of this position, which include knowledge, skills and abilities of the applicant.
(1) Knowledge and experience in GIS data development and maintenance; (2) Knowledge of and the applied use of GIS; (3) Skill in the use of ESRI software; (4) Skill in the use of other related software programs; (5) Ability to perform necessary data development; (6) Ability to perform addressing database development; (7) Ability to produce technical documentation referencing GIS and 9-1-1 topics.

About Contact One:
Contact One provides advanced, customer-focused GIS-centric solutions and services to public safety. This includes easy-to-use software, highly accurate GIS and MSAG data services and systems consulting. For more information visit www.contactone.com.